

# FAQS - FREQUENTLY ASKED QUESTIONS ABOUT THE PROMOTION

Redemption offers for selected Metabo 18-volt cordless garden power tools\*  
Duration: 17.02.2025 - 30.06.2025

## What do I have to do to take part in the promotion?

Purchase a power tool participating in the promotion from a dealer and register in the Metabo service portal or the Metabo app by entering the promotion code "GARDEN25" and uploading the invoice during the promotion period. Link to registration in the service portal: [metabo.com/serviceportal](https://metabo.com/serviceportal)

## Which products can I purchase to take part in the promotion?

The selected Garden Products are the HS 18 LTX 55 / HS 18 LTX 65 Cordless Hedge Trimmers, the RTD 18 LTX BL 30 Cordless Trimmer, the RM36-18 LTX BL 36 Cordless Lawn Mower and the RM36-18 LTX BL 46 Cordless Lawn Mower.

## When do I get which bonus?

In this promotion, the bonus gift is predefined:

1. When purchasing the HS 18 LTX 55 or HS 18 LTX 65 Cordless Hedge Trimmers from Metabo and registering during the promotion period, you can claim 1 x 2.0Ah Li-Power Battery pack & charger.
2. When purchasing the RTD 18 LTX BL 30 Cordless Trimmer from Metabo and registering during the promotion period, you can claim 1 x 4.0Ah Li-Power Battery pack & charger.
3. When purchasing the RM36-18 LTX BL 36 Cordless Lawn Mower from Metabo and registering during the promotion period, you can claim the Basic Set 5.2Ah Li-Power (685081380).
4. When purchasing the RM36-18 LTX BL 46 Cordless Lawn Mower from Metabo and registering during the promotion period, you can claim the Basic Set 5.5Ah LiHD (685122380).

## Where do I have to buy my product to take part in the promotion?

The product must be purchased from a dealer in the UK/ROI. Dealers who sell our Metabo products can be found in the dealer search at [metabo.com/search](https://metabo.com/search).

## What happens after I have registered my product?

A confirmation e-mail will be sent immediately after successful registration for participation in the promotion. Metabo checks whether the conditions of the promotion have been met and usually sends the free gift within a few days.

## Who can I contact if I have any questions?

If you have any questions about the promotion, the best way to contact us is via [marketing@metabo.co.uk](mailto:marketing@metabo.co.uk).